

BREACHES OF TENANCY

If for any reason you breach your Tenancy Agreement, BHC or your Housing Manager will notify you formally via a Notice to Remedy Breach (Form 11).

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OFFICE HOURS:

Monday	8:30am – 5:00pm
Tuesday	8:30am – 5:00pm
Wednesday	8:30am – 5:00pm
Thursday	8:30am – 5:00pm
Friday	8:30am – 5:00pm
Saturday	Closed
Sunday	Closed

*Closed Public Holidays



SUSTAINING TENANCIES

Information



www.bhcl.com.au



DISAGREEMENT WITH NOTICE TO REMEDY BREACH

Any tenant has the right to challenge a breach to their Tenancy Agreement. However, it is recommended that the tenant/s first discuss the matter with their Housing Manager to resolve the issue before approaching the Residential Tenancies Authority's (RTA's) free dispute resolution service.

Should a tenant wish to apply for a dispute resolution, they can do so by filling out a Dispute Resolution Request and sending it to the RTA. The tenant will then be contacted by the RTA to discuss the dispute.

If the matter is unable to be resolved, a Notice of Unresolved Dispute will be issued to the tenant. It is at this time that the tenant may decide to apply for the dispute to be heard at a tribunal.

SUPPORT

BHC encourages tenants to discuss issues that may be impacting on their tenancy with BHC or their Housing Manager. In most cases, we will be able to provide you with contact details of support or advocacy agencies, who can provide your household with assistance.

SUPPORT OR ADVOCACY AGENCIES

Agencies who might be able to help, should you want to talk to someone include:

- **Life Line Crisis Line – 13 11 14**
- **St Vincent De Paul Support Line – (07) 3010 1096**
- **Tenants Union of QLD – (07) 3257 1108**
- **Alternative Dispute Resolution – (07) 3367 2708**
- **Residential Tenancies Authority – 1300 366 311**
- **Anti Discrimination Commission – 1300 130 670**
- **Department of Communities – 13 74 68**
- **DV Connect for Women – 1800 811 811**
- **DV Connect for Men – 1800 600 636**

Tenant Advice and Advocacy Services QLD (TAASQ):

- **TAASQ New Farm – (07) 3358 3951**
- **TAASQ South Brisbane – (07) 3844 9814**
- **TAASQ Outer Southern Suburbs – (07) 3277 7583**
- **TAASQ Outer Northern Suburbs – (07) 3857 8686**

