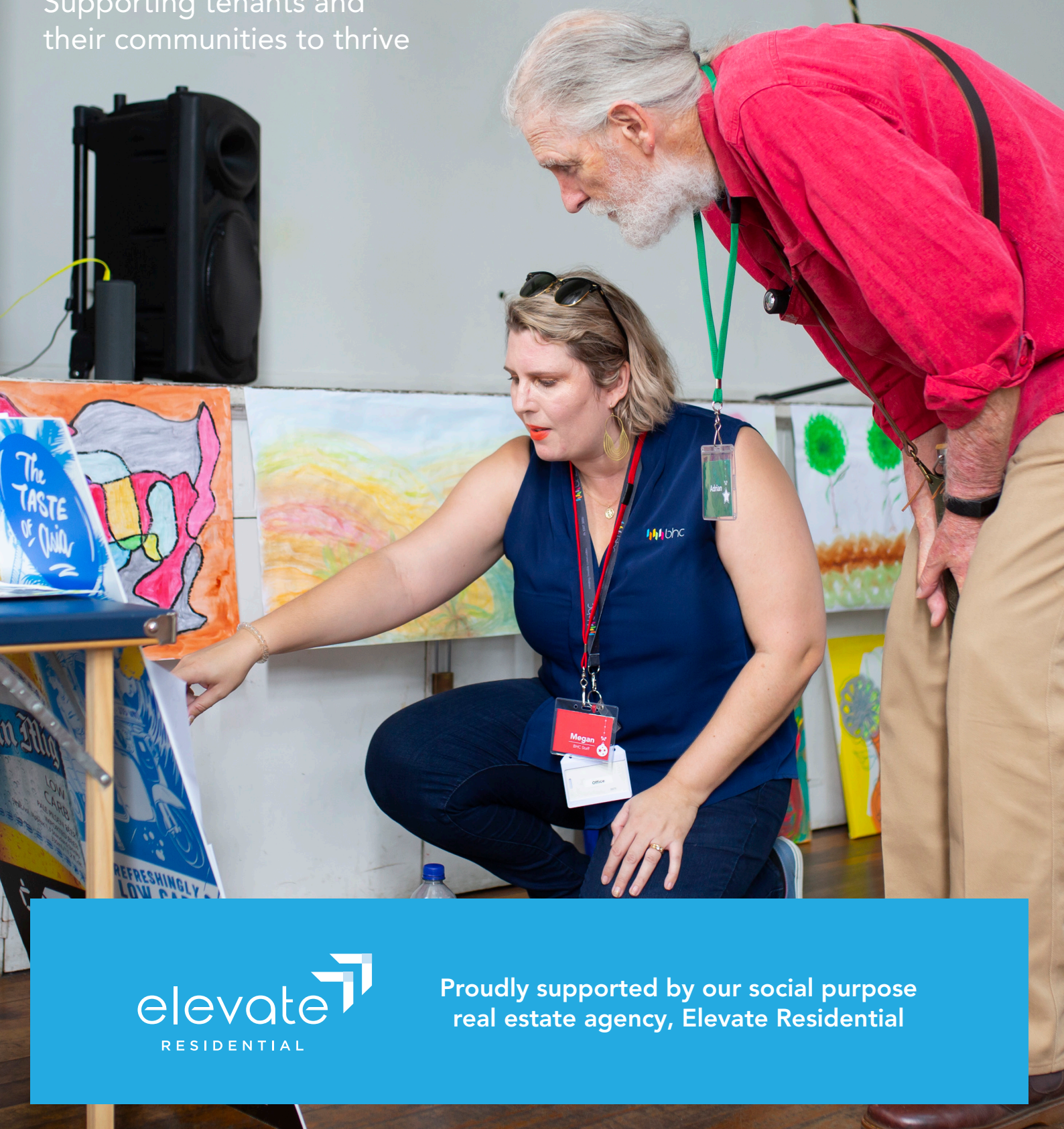


2021-2022

Impact Fund Report

Supporting tenants and
their communities to thrive



MESSAGE from the BHC CEO

It is with great pride that I present BHC's inaugural Impact Fund Report 2021-2022. This report highlights the results from the first year of BHC's Impact Fund investment- an annual commitment of a minimum of \$150,000 to directly invest in programs and supports to assist BHC residents to achieve their life goals.

Providing safe and affordable housing continues to be BHC's number one priority, however, we acknowledge that for many of our residents, accessing housing is just the beginning of their journey. To empower people and help them to transform their lives, some residents may also need support and opportunities to participate in employment, training, social and community activities.

This is the purpose of the Impact Fund- it is BHC's commitment to actively assist residents to reach towards their goals and to live their lives with dignity and hope. The Impact Fund addresses unmet support needs and provides BHC residents with important access to programs and services across four priority areas: tenancy sustainment, employment skills and participation, enhanced

resident wellbeing and the creation of cohesive communities.

The Impact Fund would not be possible without the financial support of our social purpose real estate agency, Elevate Residential, which directs 100% of its profits to the Fund. As you will see in this Report, the charitable partnership between Elevate Residential and BHC directly is helping to create positive outcomes for BHC residents and we thank the BHC residents featured in this report for sharing their stories with us.

Finally, on behalf of the whole BHC team, we extend our thanks to all the Elevate clients and partners over the past year. It is because of your support that the Impact Fund exists and is now making a real difference to Queenslanders in need.



Rebecca Oelkers
Chief Executive Officer



THANK YOU FROM Elevate Residential

All profits generated by our 'profit for purpose' real estate agency Elevate Residential, are directed to the BHC Impact Fund. Last year, Elevate launched its Impact Commitment, providing clarity and confidence to Elevate clients and supporters that their choice to use Elevate for their property needs directly contributes to real change for Queenslanders in need.

"Elevate Residential is incredibly proud to have contributed to the creation of BHC's Impact Fund. We are thrilled to launch this inaugural Impact Report to highlight the outcomes that have been delivered through the Fund so far.

Our ability to contribute to better outcomes for the community is a direct result of the support from our wonderful clients and partners. Thank you for choosing Elevate Residential for your real estate needs and as a corporate partner. Your choice is genuinely making a difference and helping to provide hope to those in housing need right across Brisbane. "

- Chris Meadmore, Principal Licensee

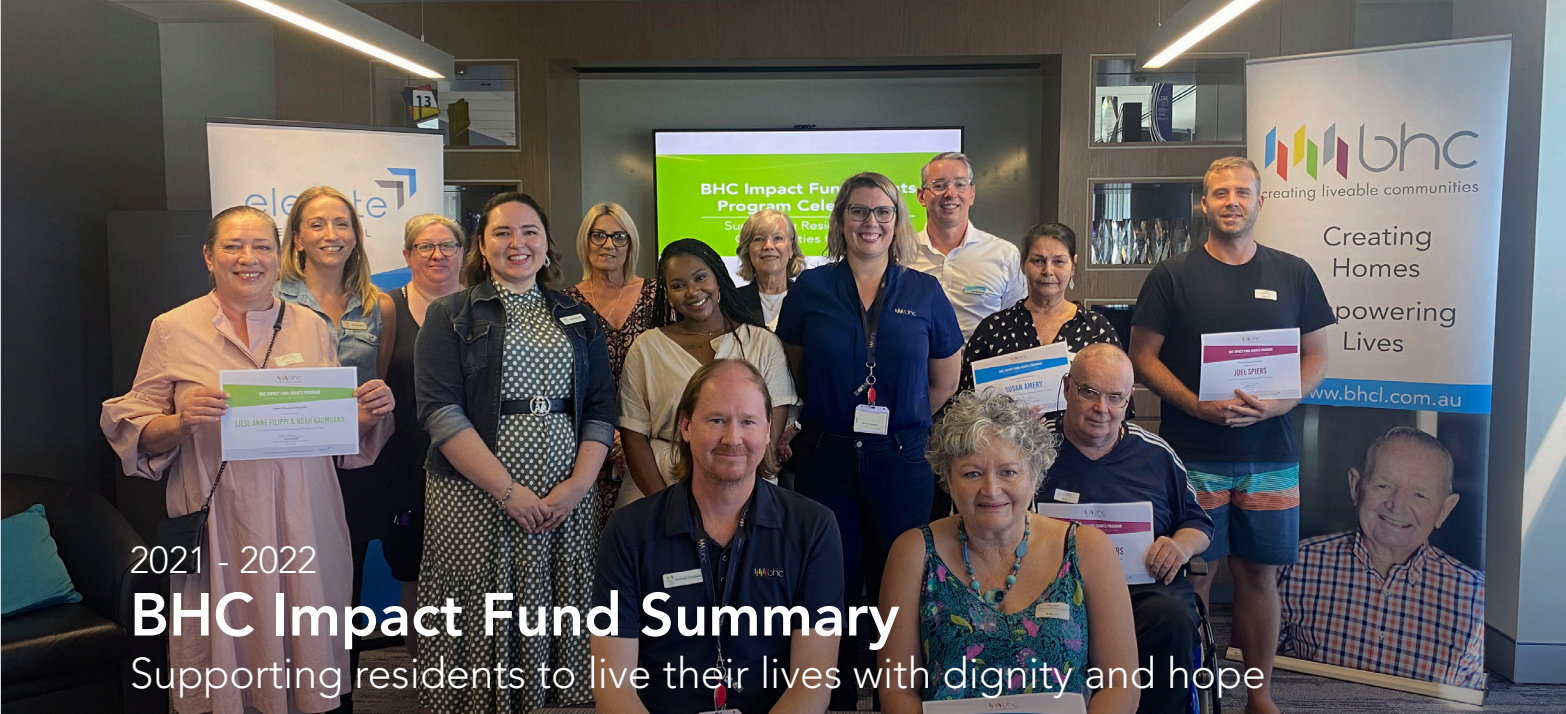


elevate
RESIDENTIAL

2021 - 2022

BHC Impact Fund Summary

Supporting residents to live their lives with dignity and hope



\$150,000
BHC Impact Fund



200 Residents
supported annually

4 key areas of support



Sustaining
tenancies



Employment,
skills and
participation



Enhancing
resident
wellbeing



Creating
cohesive
communities

2021/22 Programs include



PROGRAM 1

Assisting vulnerable households through a comprehensive grants program - supporting digital technologies and education / participation opportunities.



PROGRAM 2

Addressing social isolation and connecting residents through programs including art therapy.



PROGRAM 3

Supporting residents with vital connections for employment, participation and volunteering opportunities.

Supporting residents through targeted grants

A targeted individual grants program to assist with financial barriers to inclusion, participation and wellbeing. This year, grants included bursaries for school children from very low-income families, assistance with course fees, training opportunities for our adult residents, equipment to address digital exclusion and health equipment.

CONNECT GRANT

Supporting residents in engaging with digital access, literacy and empowerment in response to increased social isolation.

12 RESIDENTS | \$10,000*



Computers, tablets, technology related accessories and internet/data packages.



“With the help of this Grant, I am the proud recipient of a new laptop which will assist me to move forward in achieving my education goals. I plan to complete studies in aged care and hospitality and look forward then to new employment opportunities.”

- Belinda



“Although my career as a nurse has come to an end, I still want to be able to help others in need. This grant has allowed me to do that, by keeping my first aid knowledge and skills up to date.”

- Janet



EDUCATE & PARTICIPATE GRANT

Supporting residents to achieve their employment, education and participation goals.

13 RESIDENTS | \$10,000*



Extracurricular lessons, course fees and costs associated with study.



“Having this equipment will improve my chances of securing work in my desired industry.”

- Chad



BRIGHT FUTURES RESPONSIVE FUND

Supporting the educational and extracurricular needs of children who live in BHC properties.

7 YOUNG RESIDENTS | \$6,000



Excursion and school fees, sport and music lesson costs, and digital technologies.

KICKSTART GRANTS

Offering equipment and support that assist residents with day-to-day living and tenancy sustainment.

22 RESIDENTS | \$6,500*



Small appliances, mobility and safety equipment, driving lessons, bicycle, internet and data, bill payments, white goods, work wear and medical equipment.



“We are so grateful to BHC for their support in helping our family, in particular my teenage son, with his learning. The BHC Grant has generously provided him with the technology he needs to not only read more and learn new skills, but to thrive and discover career options that he didn't have before.”

- Polly



PROGRAM 2

Addressing social isolation

Therapeutic programs to assist residents who are experiencing social isolation and mental health challenges to enhance social connection and inclusion.



Inclusive Art Therapy Program

Communify & BHC Partnership

Connecting residents with vital supports alongside the art therapy e.g. My Aged Care, NDIS support, further social engagement including weaving and yoga.

“ This group has been so good for me. Covid was really isolating but coming to the group has eased that. ”

- Art Therapy participant



Mobile Coffee Cart - Skills Building and Community Engagement

BHC partnership with YFS Social Enterprise

In April-June 2022 BHC is partnering with Substation33 through YFS Social Enterprise, to utilise their solar powered coffee cart to provide onsite barista skills training at a number of BHC properties.

This initiative will offer BHC residents the opportunity to participate in hospitality-related, place-based work experience, whilst fostering positive social engagement and connection between residents.



Outcomes achieved from the first Art Therapy Program

ATTENDEES REPORTED:

15%
increase in confidence in connecting with other people

20%
increase in improved mental health

PROGRAM 3

Resident Participation & Employment Coordinator

The Resident Participation and Employment Coordinator provides personalised support to BHC residents with job seeking, linkages to services, interview preparation support, placement support and education and employment and participation sustainment.

230
resident engagements

54
residents directly assisted with participation, employment and work readiness skills

Outcomes achieved



Facilitated 10 paid employment opportunities for BHC residents*
Warehousing, factory outlet, dry cleaner, delivery driver, supermarket, hospitality, disability and aged care support.



Supported 9 volunteer and participation opportunities*
Community care, mud army, aged care support, thrift store, community garden, charities, hospitality.



Assisted 10 residents around education, training and job-ready courses
Courses including TAFE studies, first aid, security training, landscaping, hospitality and high school bridging.



Supported 12 residents to access and self-advocate for ongoing employment support with external and federally funded support services e.g. JobActives and DES



Ongoing delivery of targeted sessions for BHC residents in job readiness, disability support pension and employment, skills building & confidence training, and support navigating Job Actives.

Meet BHC Resident Jordan

With the support of a Connect Grant, Jordan received a laptop which enabled him to complete a Certificate III in Individual Support. Following his studies, Jordan undertook a placement at an aged care facility and is now ready for part time employment. BHC's Resident Participation and Employment Coordinator is assisting Jordan with his resume and his broader work readiness skills.



Being able to complete my training modules and watch online educational videos in my own space, in my own time has been so valuable and allowed me to finalise my studies within seven months. I've now finished my placement and am looking to start part-time work.

- Jordan



Jordan and Anthony, BHC's Resident Participation and Employment Coordinator



*September 2021 – March 2022

FOR
RENT



Paige Browning
0413 116 367

Real estate agents
with a real
social conscience

elevateresidential.com.au

Join us in changing Brisbane real estate for good

We'd love your support to take Elevate to new heights! Just by sharing the Elevate story amongst your networks or choosing Elevate as your real estate agency you will be contributing to great social outcomes. Contact the Elevate team to discuss how we can help you meet your real estate goals, or your organisation's community partnership aims.

“ As an Elevate client, you can be assured of exceptional service and market-focused results. However, as well as this, you can have the knowledge that every single dollar of profit that Elevate generates helps to make Brisbane a better place for people in need. Our partnership with BHC is about far more than just roofs over heads- it is our joint commitment to help people and communities reach their full potential. ”

- Chris Meadmore, Principal Licensee

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BHC IMPACT FUND REPORT 2021/22

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