

Utility Connections!



Dear Resident,

Some of our properties will have a Designated Utility Providers for

- Electricity or
- Hot Water or
- NBN - Internet or
- TV Services

NBN, and/or TV & Phone services.

Uniti Internet is the designated communication provider.

Phone: 1300 899 303 or <https://unitiinternet.com/>

- Carselgrove Ave Fitzgibbon
- 42 Ramsgate St Kelvin Grove
- 19-25 Musk Ave Kelvin Grove
- 1 Hartopp Lane Kelvin Grove

Origin is the designated Embedded Electricity Provider

Phone: 13 24 61 or <https://www.originenergy.com.au/electricity-gas/embedded-energy/>

- 9 Thornhill St Springwood
- 24 Wardle St Mt Gravatt

Origin is the designated for the supply of Hot Water

Phone: 13 24 61 or <https://www.originenergy.com.au/electricity-gas/embedded-energy/>

Embedded hot water supply.

Origin charges you to heat the water used in your building. Generally, there's a large hot water tank somewhere in the building that supplies all the apartments or residences. Origin only supply the service of heating the water, not the water itself. Depending on the hot water setup at your building, you'll be charged either by the litre of hot water heated, which Origin measure from your individual meter, or a minimum charge that's not directly related to your usage.

Origin will be able to tell you exactly what your charges will be when you search for your address. You'll also pay a daily supply charge that's the same every day, to cover other things like the cost of supplying, maintaining, and reading the meter.

The following buildings have embedded hot water systems that are maintained by Origin:

- | | | | |
|----------------|---------------|---------------|---------------|
| - Alderley Ave | - Cardross St | - Danby Ln | - Earnshaw Rd |
| - Guthrie St | - Hartopp Ln | - Isaac St | - Musk Av |
| - Musgrave Rd | - Nairn St | - Ramsgate St | |

For any maintenance issues Origin have a 24-hour phone number: 1800 002 438.

Connection

To commence a service or for service delivery options, please contact the designated provider. You can speak to your Housing Manager for further information.

Additionally, there is a Free Utility Connection Service call Myconnect their brochure is below.

(This is an optional service offered by an independent organisation; it is not a BHC service).

Connect all your utilities in 4 simple steps

How it works:

1

Agree

Complete the MyConnect connection form or fill out the application form at myconnect.com.au so we can contact you. There's no obligations, no lock in contracts and we are a completely FREE service.

2

We Call You

MyConnect will call you to discuss your move in date. In one phone call we organise all your utilities, saving you time, effort and money. We also offer a free interpreter service.



3

Choose your Suppliers

We are partnered with a wide range of suppliers to provide you with the best solution for your needs. We have a variety of plans and packages available.



4

Move in!

Move into your house with all your services ready to go. We guarantee your utilities will be connected on the agreed day or we will cover all your expenses, no questions asked.

☎ 1300 854 478
✉ enquiry@myconnect.com.au
🌐 myconnect.com.au

Proudly partnered with
myconnect[®]
a really smart move





Free Utility Connection Service

How it works

In conjunction with our service partner MyConnect, we are able to offer you:

- A completely FREE service to connect your utilities
- MyConnect will call you to discuss available retailers
- You choose your preferred retailer
- MyConnect make all necessary phone calls and arrange your utilities to be connected from your move in date
- Save time and money by allowing MyConnect to assist

Our Partners



Select your required utilities

- Electricity Gas Phone Other optional utilities (eg Pay TV, Insurance + more)



Yes, I would like MyConnect to contact me

Unless I opt out below, I/we:

Acknowledge the Property owner/Landlord, and myconnect receive a fee/incentive from a utility provider in relation to the connection of utility services. I consent to the disclosure of information on this form to myconnect ABN 65 627 003 605 for the purpose of arranging the connection of nominated utility services; consent to myconnect disclosing personal information to utility service providers for the stated purpose and obtaining confirmation of connection; consent to myconnect disclosing confirmation details including National Metering Identifier (NMI), Meter Installation Registration Number (MIRN) to the Property owner/Landlord, its employees and myconnect may receive a fee/incentive from a utility provider in relation to the connection of utility services; acknowledge that whilst myconnect is a free service, a standard connection fee and/or deposit may be required by various utility providers; acknowledge that, to the extent permitted by law, the Property owner/Landlord, its employees and myconnect shall not be liable for any loss or damage (including consequential loss and loss of profits) to me/us or any other person or any property as a result of the provision of services or any act or omission by the utility provider or for any loss caused by or in connection with any delay in connection or provision of, or failure to connect or provide the nominated utilities.

Tick here to opt out

New Property Address

Mobile No.

Print Name/s

Signature/s

Date