

Utility Connections!



Dear Resident,

Some of our properties will have a Designated Utility Providers for

- Electricity or
- Hot Water or
- NBN – Internet or
- TV Services

NBN, and/or TV & Phone services.

Uniti Internet is the designated communication provider.

Phone: 1300 899 303 or <https://unitiinternet.com/>



- Carselgrove Ave Fitzgibbon
- 42 Ramsgate St Kelvin Grove
- 19-25 Musk Ave Kelvin Grove
- 1 Hartopp Lane Kelvin Grove

Origin is the designated Embedded Electricity Provider

Phone: 13 24 61 or <https://www.originenergy.com.au/electricity-gas/embedded-energy/>



- 9 Ethel St Chermside
- 9 Thornhill St Springwood
- 24 Wardle St Mt Gravatt

Origin is the designated for the supply of Hot Water

Phone: 13 24 61 or <https://www.originenergy.com.au/electricity-gas/embedded-energy/>

The following buildings have embedded hot water systems that are maintained by Origin:

- | | | | |
|----------------|---------------|---------------|---------------|
| - Alderley Ave | - Cardross St | - Danby Ln | - Earnshaw Rd |
| - Guthrie St | - Hartopp Ln | - Isaac St | - Musk Av |
| - Musgrave Rd | - Nairn St | - Ramsgate St | |

Embedded hot water supply.

Origin charges you to heat the water used in your building. Generally, there's a large hot water tank somewhere in the building that supplies all the apartments or residences. Origin only supply the service of heating the water, not the water itself. Depending on the hot water setup at your building, you'll be charged either by the litre of hot water heated, which Origin measure from your individual meter, or a minimum charge that's not directly related to your usage.

Origin will be able to tell you exactly what your charges will be when you search for your address. You'll also pay a daily supply charge that's the same every day, to cover other things like the cost of supplying, maintaining, and reading the meter.

For any maintenance issues Origin have a 24-hour phone number: 1800 002 438.

Connection

To commence a service or for service delivery options, please contact the designated provider. You can speak to your Housing Manager for further information.

Additionally, there is a Free Utility Connection Service call [Myconnect.com.au](https://myconnect.com.au)

(This is an optional service offered by an independent organisation; it is not a BHC service).





Application for a centralised hot water account



Use this form to ask Origin to set up your centralised hot water at a property in the Australian Capital Territory, New South Wales, Queensland, South Australia and Victoria.

Your building has a centralised hot water system. As arranged with the Body Corporate, each apartment is to be metered and billed separately for its own hot water usage. Some apartments may also have a gas cooktop (please indicate by ticking the appropriate box below).

Complete the online form at originenergy.com.au/bhwopenonline or fill in the form below and email it to us at bhwmove@originenergy.com.au or fax it to 03 8635 3012.

If you require information about your charges for hot water and, if applicable, gas for your cooktop, please contact us on 1800 684 993. These charges will also appear on your first bill.

Supply type ☐ Hot water ☐ Cooktop ☐ Heating

POD ID optional

Move in date / /

Property ☐ Owner ☐ Renter

1. Account holder details

Full name

DOB Phone

Account no.

Email

Driver's licence if available

or

Business name

ABN

Contact name

Work phone

2. Authorised contact

Full name

DOB Phone

Email

3. Supply Address

Lot Level Unit no.

Street no. Street

Suburb

State Postcode

Building name

4. Postal address for accounts

(If same as supply address, write 'as above' – if email, write 'email')

Lot Level Unit no.

Street no. Street

Suburb

State Postcode

- Origin requires access to your meters at all times.
- Product and service offers: We are committed to providing you with a complete energy service, so we may present you with gas, electricity, green products and household or business service offers in the future (including after your Agreement with us ends). We will continue to provide you with these offers until you advise us otherwise. If you do not wish us to use, or enable our privacy compliant agents and contractors to use, your information for this purpose, please tick the box below.
- To find out more about how Origin collects, uses, holds and discloses your personal and credit information see our privacy and credit reporting statements at originenergy.com.au/privacy. Our credit reporting statement explains who we disclose credit information to (including service providers overseas) and how this could affect your credit worthiness, as well as how you can access, correct or complain about it. Please contact us to request a paper copy.

I apply to have hot water and/or gas cooktop supplied to the supply address on page 1 and agree to pay Origin for the supply of hot water and gas cooktop (if applicable).

Signature (must be account holder)

If you would like more information about centralised hot water, just call us – we're around 8am to 7pm AEST weekdays

Origin Energy Retail Limited ABN 22 078 868 425 • Origin Energy (Vic) Pty Limited ABN 11 086 013 283 • Origin Energy Electricity Limited ABN 33 071 052 287
Origin Energy LPG Limited ABN 77 000 508 369 • OC Energy Pty Ltd ABN 62 144 655 514 • Sun Retail Pty Limited ABN 97 078 848 549 • 100 Waymouth Street, Adelaide SA 5000
Telephone 13 24 63 • Facsimile 1800 132 463 • Web enquiries originenergy.com.au/contactus

Connect all your utilities in 4 simple steps

How it works:

1

Agree

Complete the MyConnect connection form or fill out the application form at myconnect.com.au so we can contact you. There's no obligations, no lock in contracts and we are a completely FREE service.

2

We Call You

MyConnect will call you to discuss your move in date. In one phone call we organise all your utilities, saving you time, effort and money. We also offer a free interpreter service.

3

Choose your Suppliers

We are partnered with a wide range of suppliers to provide you with the best solution for your needs. We have a variety of plans and packages available.



ActewAGL



EnergyAustralia

momentum energy

nectr



OPTUS

dodo

TFG

iPrimus

foxtel

Europcar

CHU

4

Move in!

Move into your house with all your services ready to go. We guarantee your utilities will be connected on the agreed day or we will cover all your expenses, no questions asked.



1300 854 478

enquiry@myconnect.com.au

myconnect.com.au

Proudly partnered with

myconnect[®]
a really smart move



Free Utility Connection Service

How it works

In conjunction with our service partner MyConnect, we are able to offer you:

- A completely FREE service to connect your utilities
- MyConnect will call you to discuss available retailers
- You choose your preferred retailer
- MyConnect make all necessary phone calls and arrange your utilities to be connected from your move in date
- Save time and money by allowing MyConnect to assist

Our Partners



Select your required utilities

- ☐  Electricity
- ☐  Gas
- ☐  Phone
- ☐  Other optional utilities (eg Pay TV, Insurance + more)



Yes, I would like MyConnect to contact me

Unless I opt out below, I/we;

Acknowledge the Property owner/Landlord, and myconnect receive a fee/incentive from a utility provider in relation to the connection of utility services. I consent to the disclosure of information on this form to myconnect ABN 65 627 003 605 for the purpose of arranging the connection of nominated utility services; consent to myconnect disclosing personal information to utility service providers for the stated purpose and obtaining confirmation of connection; consent to myconnect disclosing confirmation details including National Metering Identifier (NMI), Meter Installation Registration Number (MIRN) to the Property owner/Landlord, its employees and myconnect may receive a fee/incentive from a utility provider in relation to the connection of utility services; acknowledge that whilst myconnect is a free service, a standard connection fee and/or deposit may be required by various utility providers; acknowledge that, to the extent permitted by law, the Property owner/Landlord, its employees and myconnect shall not be liable for any loss or damage (including consequential loss and loss of profits) to me/us or any other person or any property as a result of the provision of services or any act or omission by the utility provider or for any loss caused by or in connection with any delay in connection or provision of, or failure to connect or provide the nominated utilities.

☐ Tick here to opt out

New Property Address

Mobile No.

Print Name/s

Signature/s

Date